

Prescription Ordering Direct



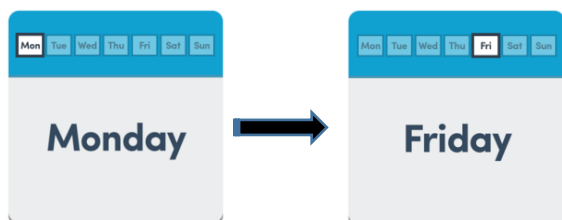
What is the Prescription Ordering Direct service (POD)?



NHS Prescription Ordering Direct (also called POD) is a new way for you to ask for a repeat prescription of your regular medicines



You can now ask for your medicines by telephoning 01502 718615



You can call 01502 718615 from Monday to Friday



You can call between 8.00am and 4.30pm



You cannot call at weekends or on Bank Holidays

What will happen when you call?



When you call the POD line for the first time you will be asked if you agree to the call handler seeing your full medical record



The call-handler will make a note that you have agreed



If someone else usually asks for your medicines for you, you will need to tell your GP practice in writing that you are happy for that person to ask for your medicines



You can ask for your medicines when you have seven (7) days' supply left.



Your medicines will be ready to collect from your pharmacy within seven (7) days



If you normally have your medicines delivered to you, this will carry on

Help us to reduce wasted medicines



Please check your medicine cupboard before asking for more medicines

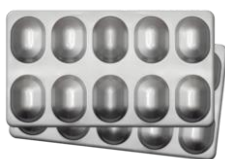
7 days

Please only ask for your medicines when you have seven (7) days' supply left



Please let us know if you have a build-up of medicines

X



Please let us know if you have stopped taking any of your medicines

NHS Prescription Ordering Direct (POD)

01502 718615

**Between 8.00am and 4.30pm
Monday to Friday
(excluding Bank Holidays)**