

Mental Health query and response

NHS Norfolk and Waveney CCG received a query relating to mental health services across Norfolk and Waveney and the governing body meeting itself.

The query and answers provided in a written response can be found below:

Please can the CCG clarify progress as regards the PRISM model for mental health services attached to GP practices, which was being discussion by CCGs before the merger in April 2019, and was intended to be piloted last year?

The original Primary Care Network (PCN) model, which was based on the Cambridge PRISM model, has subsequently been adapted for Norfolk and Waveney.

Three pilot sites were identified to be mobilised as a proof of concept in early 2020, across the county. To date, as a result of the pandemic, only West and South Norfolk, and more recently Norwich, have been able to action these pilots.

Learning from these areas has been beneficial, with analysis being used to shape the ongoing developing model.

The wider model is being rolled out with first initial recruitment in progress currently. The wider recruitment plan, which includes increased numbers of staff across peer support workers, consultants and nursing launches in December 2020 as a national campaign.

Wider development of this model will be enhanced through community mental health transformation. The CCG is working with mental health clinicians and operational managers in developing plans for submission to NHS England and NHS Improvement for allocation of funding to meet the ambition for our system.

Changes to the community provision over the next three years will enhance the offer to patients, by moving more services into the evolving primary care system wrapped around PCNs.

Could I also ask if moves are being made towards members of the public being able to ask questions publicly during online meetings, and respond to replies? This was normal practice at CCG meetings before Covid-19 restrictions; I understand that it has not been possible while meetings have been held online but there does seem to be something of a democratic deficit if this situation continues.

There is an opportunity for members of the public watching the meeting live to ask questions about any items on the agenda, or to ask for clarification if they are uncertain of anything that is discussed in the meeting. This can be done by sending an email with your question to nwccg.communications@nhs.net.

If the question relates to an agenda item then this will be read out at the end of the meeting. The Governing Body will either answer the question or defer the answer in which case a response will be prepared in writing to the requester within 7 days of the meeting and the answer also set out on the CCG website.

The Governing Body meeting is a meeting of the CCG held in public and not a public meeting. Accordingly, any questions not relating to the agenda items will be answered and displayed on the website but will not be read out in the meeting.