

COVID-19 vaccination programme update (26 January 2021)

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Sites and priority groups



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- The rapid rollout of our COVID-19 vaccination programme continues, we now have 26 sites across Norfolk and Waveney offering the vaccines:
 - Three hospital hubs – JPUH and NNUH (live from 9/12/20) and QEH (live from 30/12/20)
 - 21 GP-led PCN sites (live between 14/12/20 and 16/01/21)
 - Large vaccination centre at Castle Quarter in Norwich (live from 18/01/21)
 - Hayden Chemists on Bridge Road in Lowestoft (live from 21/01/21).
- Over the next few weeks, all Norfolk and Waveney communities will have access to a vaccination site within a 10-mile radius of where they live, as more large vaccination centres and hopefully more pharmacies go-live.
- Last week the Government announced that people aged 70 and over and the Clinically Extremely Vulnerable would begin to be vaccinated, and some local people in these groups are now being invited to have their vaccination. To be clear, we are continuing to prioritise those in priority groups 1 and 2, which is those people aged over 80, health and social care staff and older adult care home staff and residents.

PCN sites



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Wave 1 sites - Go live w/c 14th December

	Site	PCN
1.	Fakenham	NN1
2.	Kirkley Mill	Lowestoft
3.	Falkland	Gorleston
4.	Thetford	Breckland
5.	Swanton Morley	Mid-Norfolk
6.	Lionwood	Norwich
7.	St James	Kings Lynn

Wave 2 site – w/c 14 Dec

	Site	PCN
8.	Cringleford	Ketts Oak

Wave 3 site – w/c 17 Dec

	Site	PCN
9.	Terrington St John	Fens and Brecks

Wave 4 – Norfolk and Waveney did not have a wave 4 site nominated to go live over the Christmas / New Year period.

Wave 5 sites – w/c 4th January

	Site	PCN
10.	Bowthorpe HC	Norwich
11.	Park Surgery	Great Yarmouth and Waveney Northern Villages

Wave 6 sites – w/c 11th January

	Site	PCN
12.	Drayton MC	NN3
13.	Sheringham	NN1
14.	Market	NN3
15.	Sole Bay	SWAN
16.	Manor Farm Medical Centre	Swaffham and Downham Market
17.	Poringland Community Centre	SNHIP
18.	Gurney Surgery	Norwich
19.	Hoveton Village Hall	NN4
20.	Rossi's Leisure Centre	NN2
21.	Snettisham Surgery	West Norfolk Coastal

Transport to vaccination appointments



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- If patients have any difficulties in getting to their appointment, or require further assistance or support, they should discuss this with their GP practice or hospital when they are contacted.
- All GP practices have information about their local community transport schemes who can help patients to get to their vaccination appointments.
- Norfolk County Council has some information on their website here: <https://www.norfolk.gov.uk/care-support-and-health/health-and-wellbeing/adults-health/coronavirus/vaccinations>
- Transport Plus is the last resort service in Norfolk, more details can be found here: <https://www.norfolk.gov.uk/roads-and-transport/public-transport/transport-plus>
- Caring Together is offering support to carers in Cambridgeshire, Peterborough and Norfolk, to enable them to access the COVID-19 vaccine. More information is available here: <https://www.caringtogether.org/coronavirus-covid-19/support-for-carers-to-attend-covid-19-vaccinations>

Workforce for the vaccination programme



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The workforce to deliver the COVID-19 vaccination programme is made-up of:

Redeployed staff

- Staff from a wide-range of organisations are being redeployed to support the vaccination programme. These include hospital staff to support the hospital hubs and staff from general practice to support the PCN sites, as well staff from other organisations, such as the CCG. (Over 40 clinically registered CCG staff have come forward. 19 are now working in the PCN sites and hospital hubs.)
- These staff are being paid for their substantive role while they are working on the vaccination programme.

NHS and social care workforce applying for additional shifts outside of contracted hours

- Some NHS and social care staff are doing additional shifts under a bank contract, using the system MOU.
- People have either requested paid roles or to give their time for free. Pay received will be for the specific role undertaken.

We now have 287 health and NCC staff who have registered for redeployment or to work outside of contracted hours to support the hospital hubs, PCN sites and large vaccination centres.

Workforce for the vaccination programme



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New applicants and returning staff

- A significant recruitment campaign has been undertaken to recruit clinical operational supervisors, registered practitioners, immunisers and receptionists to support the large vaccination centres.
- 1,031 applications have been received by CCS for Norfolk and Waveney. These are paid roles.
- Returning staff includes Norfolk and Waveney Reservists (programme for former NHS workers interested in returning to paid employment in emergencies or to support major pieces of work, such as the vaccination programme) and Bring Back Staff (people that returned to work for the NHS in the first wave).
- Some retired and Bring Back Staff are requesting paid roles, others are giving their time for free. Applications for these roles are via CCS. Norfolk and Waveney Reservists are all paid on NHS terms and conditions (Agenda for Change band 5).

Volunteer marshalls

- We are working closely with Voluntary Norfolk and Community Action Suffolk to recruit volunteers for marshalling and to help manage the flow of patients at the vaccination sites.
- 47 volunteers have supported the PCN sites to date. 106 volunteers are ready for deployment to the large vaccination centres, another 100 applications are being processed.

Workforce for the vaccination programme



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Hospital hubs	Local vaccine services (PCN sites and roving teams)	Large vaccination centres
<p>Workforce requirements at each site vary depending on the number of vaccination stations and hours of operation.</p> <p>Sources of workforce include:</p> <ul style="list-style-type: none"> • Redeployed workforce – Internal redeployments and system wide redeployments under MOU. • Staff registering for work outside of contracted hours – Including bank, substantive clinical and non-clinical staff. • Returning staff – Norfolk and Waveney Reservists, BBS and retired workforce. 	<p>PCNs have flexibility to design the workforce model, but they are broadly the same across Norfolk and Waveney.</p> <p>Sources of workforce include:</p> <ul style="list-style-type: none"> • Re-deployed workforce – Primary care staff within PCNs and system wide redeployments under MOU. • Volunteer marshalls – Recruited by Voluntary Norfolk. <p>Not utilised to date but available if required for this model:</p> <ul style="list-style-type: none"> • Staff registering for work outside of contracted hours. • New applications and returners. 	<p>Nationally mandated workforce model. A more flexible model is expected.</p> <p>Sources of workforce include:</p> <ul style="list-style-type: none"> • New applicants and returning staff – Recruited by CCS. • Volunteer marshalls – Recruited by Voluntary Norfolk.

Progress with vaccinating people



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- NHSE/I is now publishing weekly data at system level. Up to Sunday, 17 January, the data says we had given c67,000 people in Norfolk and Waveney their first dose, including 37,000 people or 52% of over 80s. We know there is a lag in the data and the real number of people vaccinated is higher.
- Thanks to the hard work of our staff and volunteers, we've been able to offer the first dose of the vaccine to all care homes in our area where it has been safe to do so within the national guidelines for infection prevention and control. This has been an incredible team effort within only a few weeks of the national vaccination programme starting. Our GP-led roving teams have worked long hours to get this done.
- We have vaccinated residents and staff in 95% of care homes for the over 65s in Norfolk and Waveney. Risk assessments have been completed for homes that haven't been visited because of an outbreak of COVID-19. For the small number of cases where residents or staff were not able to be vaccinated at the point in time the team attended, or due to safety restrictions, the roving teams will return to vaccinate them at the earliest possible opportunity.
- Our next goal is to have vaccinated all over 80s by the end of January.

Key messages for local people and stakeholders



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We are planning further communications to patients from eligible groups who haven't been vaccinated yet to reassure them they haven't been forgotten about and that they will be contacted. Here are key messages for all people in Norfolk and Waveney:

Please do not contact your GP practice or hospital to request a COVID-19 vaccine. You will be contacted when it's your turn to be vaccinated.

It's really important that you attend your appointment at the vaccination site offered to you wherever you can, so that we can make sure as many people are protected from COVID-19 as soon as possible.

You can find out more information about the COVID-19 vaccination programme on the NHS Norfolk and Waveney CCG website: www.norfolkandwaveneyccg.nhs.uk/covid-19-vaccination-programme.

We would like to thank everyone who has offered sites for the vaccination programme. The NHS has now identified all sites we need and we are not looking for any additional venues.